

QUICK CONNECT GUIDE

HOW TO SET UP YOUR
**FIBRE
INTERNET**
ONT & WI-FI ROUTER

Your WI-FI PASSWORD is the last 9 characters of the SERIAL NUMBER (S/N) (does not include dashes) found on the BOTTOM of the router. ALL LOWERCASE.

NEED HELP? Visit us at execulink.ca/support
For Wi-Fi troubleshooting try our app, Execulink Helps.

STEP 1: DOUBLE CHECK

Make sure you have the following components in your High Speed Internet package.

Optical Network Terminal (ONT) & Power Adapter

There are a variety of ONTs with minor differences in setup. The technician will pre-connect the ONT to the fibre going outside your home.



High Speed Router & Power Adapter



Ethernet Cord (x2)



STEP 2: CONNECT ROUTER & ONT

1. Make sure all equipment is unplugged.
2. Connect one end of the ethernet cable to the Ethernet 1 or LAN 1 port on the ONT (port is different depending on the ONT model).
3. Connect the other end of the Ethernet cable to the WAN port on the router.

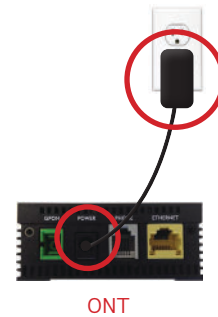


OR



STEP 3: POWER UP ONT

Plug in the ONT's power adapter into the Power port, and the other end into a wall outlet. Ensure the pins in the power cable line up to the port or damage could occur.



STEP 4: POWER UP THE ROUTER

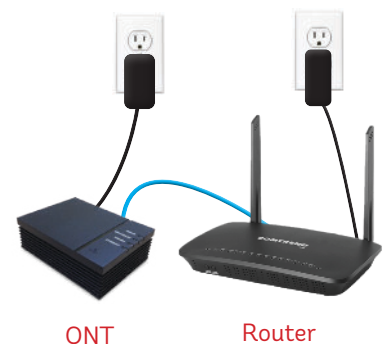
Plug in the router's power adapter and push the ON/OFF switch to ON and allow the router to boot up.



STEP 5: FINAL SETUP

1. After *5 minutes the Power, Wi-Fi, and Internet lights should be solid green or blinking on the front panel of the router.
2. Use your password to connect your devices to Wi-Fi.

To customize your wireless settings including password, network names and more, visit execulink.ca/myexeculink.



NEED HELP?

CALL 1.877.393.2854
VISIT SUPPORT.EXECULINK.CA

QUICK CONNECT GUIDE

How to set up your **FIBRE VOIP PHONE**

Only complete these steps after establishing an Internet connection and after your Phone service has been activated. Your activation date is provided by an Execulink representative.

NEED HELP? Visit us at execulink.ca/support
Or call us 24/7 at 1.877.393.2854

STEP 2: CONNECT PHONE

1. Plug a telephone cable directly into the "Phone 1" port on the ONT, and the other end into your home phone.
2. Make sure your phone is turned on and plugged in to a power source.



STEP 1: CHECK HARDWARE

Make sure you have the following components in your Fibre Phone package:

Optical Network Terminal (ONT) & Power Adapter

There are a variety of ONTs with minor differences in setup. The technician will pre-connect the ONT to the fibre going outside your home.



STEP 3: TEST YOUR PHONE

1. Pick up your phone and check for a dial tone and make an outgoing call to test.
2. a) If you are keeping your phone number, call our Customer Care team at 1-877-393-2854 to port your number.
b) If you are using a new phone number, congratulations—your new phone is ready for use!



FINAL INTERNET & PHONE SETUP:

