

## QUICK CONNECT GUIDE

# How to set up your SMART PLUG

Schedule and control your lamps, holiday lighting, and other indoor appliances from anywhere.

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Or call us 24/7 at 1.877.393.2854

## STEP 2: CONNECT DEVICE

Connect your electrical device to the Smart Plug. You can conveniently control the device either directly through the Plug by switching the control button to the ON and OFF position, or through the Alarm.com app.



## HOW TO DISCONNECT FROM SMART GATEWAY

1. Press and hold the control button on the Smart Plug for 7 seconds until the light turns amber.
2. Now press and hold the lower button located on the side of the Smart Gateway device. The light will go solid. The Gateway is now set to "remove mode".
3. Single-tap the control button on the Smart Plug, and the light will flash green, indicating that the Plug is disconnecting from the Smart Gateway.
4. When the disconnection is successful, the Smart Gateway light will blink slowly for 15 seconds.



## STEP 1: PLUG IN SMART PLUG

Insert the Smart Plug into the power outlet. Ensure the control button is lit up green. The plug is now ready to use.



## HOW TO CONNECT TO SMART GATEWAY

1. Press and hold the control button on the Smart Plug for 7 seconds until the light blinks amber. The Plug is now ready to connect with the Smart Gateway.
2. Now press and release the lower button located on the side of the Smart Gateway device. The light will blink slowly. The Gateway is now set to "add mode".
3. Single-tap the control button on the Smart Plug, and the light will flash green, indicating that the Plug is now pairing with the Smart Gateway.
4. Once the connection is established, the Smart Plug light will turn off and then blink green three times.
5. If the connection is unsuccessful, the Smart Plug light will flash red three times.



## TROUBLESHOOTING

PROBLEM	SOLUTION
What appliances should I avoid using with the Smart Plug?	Do not use the Smart Plug to control motor-operated appliances, fluorescent lighting fixtures, mercury-vapour, sodium vapour, and metal halide lamps.
What happens if the Smart Plug is not working?	1. Verify that the Smart Plug is connected to a 120V AC, 60Hz power supply. 2. Validate proper operation of your electrical appliance (ensure switch is in the ON position, no burned-out bulbs, etc.). 3. Make sure the Smart Plug has been accurately synchronized with the Smart Gateway.
How do I restore the Smart Plug to factory settings?	Press and hold the control button for 14 seconds. The light will change to amber and then quickly flash red and amber. Once you release the control button, the device will reset.

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