



What to Expect With Your Temporary Fibre Line

Congratulations on your new Fibre services! In order to get you installed as soon as possible, **we will be running a temporary Fibre line above ground from the street, directly to your home.** This way, you can join your neighbours and start enjoying all of the awesome benefits Fibre has to offer!

Fibre Line Installation

We will not require access to your home during this process.

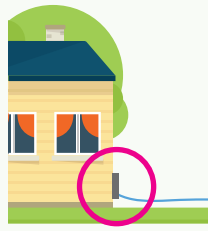
1

We will run a temporary cable (Fibre line) above ground from our Fibre build along the street to your home.



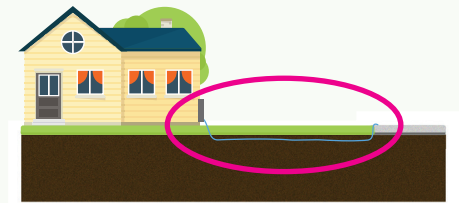
2

A technician will visit to connect the Fibre line to the internal wiring via a small grey box placed on the side of your home.



3

We will return 2-3 weeks following your final installation to bury your Fibre line underground.



We make every attempt to minimize any disruption to the ground and are committed to burying all of our temporary Fibre lines as quickly as possible. Please note, it may take several months following the ground thaw to bury all lines that were laid over the winter and early spring months from November - April.

Fibre Line Care & Questions

Our Fibre lines are extremely durable and can be picked up and moved if they interfere with outdoor projects, shoveling snow or mowing the lawn.

For questions, or if you feel your temporary Fibre line is posing a safety issue, please contact us immediately at **1-866-765-2282** or email **customer@execulinktelecom.ca**.

